

DOVER FUELING SOLUTIONS SAFETY CERTIFICATIONS



# Our Certifications

Data Security, ISO 27001: 2013

Energy Management System, ISO 50001: 2018

Environment Management, ISO 14001: 2015

Occupational Health & Safety Management, ISO 45001: 2018

OHSAS, 18001: 2007

Quality Management, ISO 9001: 2015

## SAFETY IS A CORE VALUE

Environment, Health and Safety (EHS) is a fundamental part of our business here at Dover Fueling Solutions (DFS) and it is embedded in our culture as one of our core values. Our management teams, at all levels, are actively engaged in the development of EHS objectives, both individual and organisational, so that we continue to demonstrate this value, every day.

DFS uses a firm set of rules, guidelines and reporting tools to help ensure a high level of professionalism and safety amongst our staff. We also always adhere to both local and global standards wherever we operate, without exception, as well as enforce a strict selection policy and requirements for all our contractors. Our goal for 'zero accidents by choice' aims to ensure a safer environment for our staff, our customers and the end-users of our products.

## BEST PRACTICE

Both DFS manufacturing and authorized service organizations (ASOs) share some common risks and hazards associated with the fuel retailing industry. Because of the increased risk that presents itself from working in this sector, our global and local EHS teams work closely together to share best practices, pro-active safety initiatives and 'lessons learned' from any accidents, incidents, and 'See-It, Fix It' reports. All of this information is vital in enabling us to achieve our goal: everyone returning home safe, every single day.

## ZERO HARM. ZERO COMPROMISE.

Our safety culture is actively promoted amongst our management teams, production staff, ASOs and business associates. Based on the strategic company goal of 'zero accidents by choice', the company philosophy is that no injury is acceptable, and that investigation, root-cause analysis and learning from any accident - however small - are at the heart of positive change. We apply various methods of investigative tools against smaller incidents, in the knowledge that this is never time wasted. Ishikawa, 5-Why and Safety Kaizen's are frequently used to identify underlying and contributory factors to the occurrence of any issues before they become something more problematic. We have made a commitment to our staff that every one of them deserves the right to return home safely every day and we strive to pursue this pledge.

## COMMON GOALS. COMMON REPORTING.

'See It-Fix It' reporting is at the centre of our proactive approach to safety management, with employees identifying unsafe situations and potential hazards (See-It), taking ownership to deal with them (Fix-It) and then submitting a report. This ownership of safety and accountability for action is a key component of our safety culture and active participation of an engaged workforce within this programme is critical to its success. These reports are often shared locally with our customer base for them to take action to rectify defects on their own premises if necessary, and are also reported internally for logging and investigation purposes. This allows for better trend analysis and prompts global action on common issues.

